PDAT Webinars
Conference Number(s): 800-320-4330
Participant Code: 157077

To join the meeting:
https://fema.connectsolutions.com/ruc92n12cw3m/

Instructions for Adobe Connect:

Get a quick overview: http://www.adobe.com/go/connectpro_overview

Directions to connect:

Step 1: click on the link above.
Step 2: You will receive a warning that there is a problem with the certificate. Ignore this warning and click "Continue to this website"
Step 3: Either enter as a guest or using your adobe connect account.
Step 4: Accept the terms of service
Step 5 and 6: you will have 2-3 pop-up windows with a security alert.   It will tell you that the certificate issuer for this site is untrusted or unknown and ask if you want to proceed. Click "Yes" both times. These pop-up windows are often hidden behind the other windows, so you need to check for them.
Step 7: It may take 5 minutes or so, but a new Adobe Connect window should come up. "Connecting…" Just let this run and eventually it should connect.

Test:
Here is a link to the FEMA Connect Solutions troubleshooting page:
https://fema.connectsolutions.com/common/help/en/support/meeting_test.htm

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Troubleshooting:

 Below are some common fixes / problems:

1 – You must have flash for adobe to work. If you do not have flash you will need your IT support to install it for you.

2 – Turn off your popup blocker. Go to internet explorer à Tools à Pop-up blocker à Turn off pop-up blocker

IPad Option

If you STILL have an issue with Adobe Connect from your computer (laptop/desktop) to connect to the web address, an alternative is to access Adobe Connect on your iPad. Adobe® Connect™ Mobile for iOS by Adobe can be downloaded from directly onto the iPad using the Apps function, or through the App Store: https://itunes.apple.com/us/app/adobe-connect-mobile-for-ios/id430437503?mt=8

Adobe Connect Mobile is free and does not require an activation pin.

Once you have Adobe Connect app on your iPad, you can access the meeting in almost the same manner as using your computer (see access instructions below). You use the same link as for the computer